



Title: **Adult Social Care Local Account 2011/12**

Public Document: **Yes**

Wards Affected: **All**

To: **Health Scrutiny Board** On: **29 November 2012**

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1. Purpose of the paper

- 1.1 The Government in 2011 introduced Local Accounts to provide greater transparency on adult social care information which enables accountability for performance to be held locally, and for citizens to feel empowered to challenge or commend local services.
- 1.2 This is our first local account in Torbay and it covers the year 2011/12. The account includes a variety of qualitative and quantitative information framed around the key performance headings agreed as part of the Annual Strategic Agreement agreed with the Council. The quotations are designed to provide the people of Torbay with the real outcomes achieved for service users.
- 1.3 Members should note that the Care Quality Commission (CQC) no longer formally undertakes an annual assessment of council adult social care services so the Local Account will be instrumental in providing the people of Torbay with the confidence that the services being provided locally are of the quality expected.
- 1.4 The Trust in conjunction with the Council has this year sought engagement from groups such as the Experts by Experience Group; the Overview and Scrutiny Committee; LINKs and specific groups such as "Speaking out in Torbay" SPOT.
- 1.5 The Trust and the Council would like to give services users and the people of Torbay a chance to tell us what information they would like to see in the account and to help us set future priorities. We want this local account to be useful for our population and would welcome feedback to help us shape the account in future years.
- 1.6 This latest version of the Local Account takes into account the feedback from Health Scrutiny Members provided earlier this month.

2. Recommendation(s)

- 2.1 Members are asked to review the draft Local Account, provide any comments or amendments where necessary for this year's publication and future publications.

3. Next Steps

- 3.1 The draft local account will be presented to members of Torbay and Southern Devon Health and Care NHS Trust Board on the 28 November 2012 for recommendation with final approval being sought from full Council in December 2012.
- 3.2 The intention once approved is to make the Local Account available in Libraries, GP surgeries and on the Trust website in the first instance.

Caroline Taylor
Director of Adult Social Services